

Transport Contact Information

Contact Addresses for customer services:

First Bus Essex	Stephensons of Essex Limited
First Essex Customer Services Department Unit 6 Lansdowne Road Norwich NR6 6NF	Stephensons Ticketing Office & Customer Care (Boreham Office) Unit 3, Boreham Industrial Estate Waltham Road Boreham Essex CM3 3AW
Telephone for Lost property/Complaints/fare price information: 0345 60 20 121 Email: contactus.fec@firstgroup.com	Telephone for Lost Property/Complaints/General route enquiries: 01376 503050 Email: customerservices@stephensonsofessex.com Parents can log on at www.stephensonsofessex.com for text messaging service
Yellow School Bus Hotline – 07921 490990	Email: ticketing@stephensonsofessex.com (for bus stop location queries only)
Website: www.firstgroup.com	Website: www.stephensonsofessex.com

Contact Details for Ticketing and Registration Queries Only

Consortium Transport Office
PO Box 3087
Chelmsford
Essex
CM1 3SY

Telephone 01245 281194
Email: transport@csse.org.uk

Useful Contact Details

Traveline Public Transport Information

Bus stop & route queries
Telephone: 0871 200 22 33
Website: www.traveline.info