

## Transport Contact Information

### Contact Addresses for customer services:

<b>First Bus Essex</b>	<b>Stephensons of Essex Limited</b>
First Customer Services 7B Davey House Castle Meadow Norwich NR1 3DE	Stephensons Ticketing Office & Customer Care (Boreham Office) Unit 3, Boreham Industrial Estate Waltham Road Boreham Essex CM3 3AW
Telephone for Lost property/Complaints/fare price information: 0345 60 20 121 Email: <a href="mailto:firstsouthuk@firstgroup.com">firstsouthuk@firstgroup.com</a>	Telephone for Lost Property/Complaints/ General route enquiries: 01376 503050 Email: <a href="mailto:customerservices@stephensonsofessex.com">customerservices@stephensonsofessex.com</a>
Yellow School Bus Hotline – 07773 977190	Email: <a href="mailto:ticketing@stephensonsofessex.com">ticketing@stephensonsofessex.com</a> (for bus stop location queries only)
Website: <a href="http://www.firstgroup.com">www.firstgroup.com</a>	Website: <a href="http://www.stephensonsofessex.com">www.stephensonsofessex.com</a>

### Contact Details for Ticketing and Registration Queries Only

Consortium Transport Office  
PO Box 3087  
Chelmsford  
Essex  
CM1 3SY

Telephone 01245 281194  
Email: [transport@csse.org.uk](mailto:transport@csse.org.uk)

### Useful Contact Details

#### **Traveline Public Transport Information**

Bus stop & route queries  
Telephone: 0871 200 22 33  
Website: [www.traveline.info](http://www.traveline.info)