

## Transport Contact Information

### Contact Addresses for customer services:

<b>First Bus Essex</b>	<b>Stephensons of Essex Limited</b>
First Customer Service 7B Davey House Castle Meadow Norwich NR1 3DE	Stephensons Ticketing Office & Customer Care Unit 3, Boreham Industrial Estate Waltham Road Boreham Essex CM3 3AW
<b>Telephone for Lost property/Complaints/fare price information: 0345 60 20 121</b> <b>Email: <a href="mailto:firstsouthuk@firstgroup.com">firstsouthuk@firstgroup.com</a></b>	<b>Telephone for Lost Property/Complaints/General route enquiries: 01376 503050</b> <b>Email: <a href="mailto:customerservices@stephensonsofessex.com">customerservices@stephensonsofessex.com</a></b> Most of Stephenson's routes offer live tracking. Please refer to <a href="http://www.stephensonsofessex.com">www.stephensonsofessex.com</a> and select the relevant service number.
	<b>Email: <a href="mailto:ticketing@stephensonsofessex.com">ticketing@stephensonsofessex.com</a> (for bus stop location queries only)</b>
<b>Website: <a href="http://www.firstgroup.com">www.firstgroup.com</a></b>	<b>Website: <a href="http://www.stephensonsofessex.com">www.stephensonsofessex.com</a></b>

### Contact Details for Ticketing and Registration Queries Only

Consortium Transport Office  
PO Box 3087  
Chelmsford  
Essex  
CM1 3SY

Telephone 01245 281194  
Email: [transport@csse.org.uk](mailto:transport@csse.org.uk)

#### Useful Contact Details

##### **Traveline Public Transport Information**

Bus stop & route queries  
Telephone: 0871 200 22 33  
Website: [www.traveline.info](http://www.traveline.info)