

Westway
Chelmsford
CM1 3AR

To Parents / Guardians of students registered for
travel on services 525 and 570 from January 2020

3rd December 2019

Dear Sir or Madam

Re: Changes to service 525 and 570 ticketing conditions from January 2020

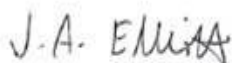
First Essex are making some changes to the ticketing conditions affecting school services 525 (Chelmsford to Colchester) and 570 (Great Dunmow to Colchester - previously 508 & 509), which will take effect from the start of the Spring Term in January 2020.

The 525 and 570 are unique school day only services which supplement the existing local bus network, providing faster connections to the schools in Colchester by both operating a non-stop section of route. The 525 after leaving Feering (New Lane), runs directly to the Colchester schools via the A12 and Cymbeline Way. Similarly, the 570 operates non-stop after Coggeshall (Colne Road) via the A120, A12 and Cybeline Way.

From January 2020, the tickets that we issue via the Consortium of Selective Schools in Essex (CSSE) will now be refundable. The tickets will also be shown as zonal tickets and will either be marked as 'All Essex' – for those boarding in the outlying sections of route, or as 'Colchester Outer' for those travelling the shorter distance from Coggeshall or Kelvedon towards Colchester. The start date and end date of the ticket will become fully inclusive, such that students will now be able to additionally use their passes at weekends during term time on all First Essex local bus services within the zone.

Thank you for your continued custom with First Essex

Yours sincerely

A handwritten signature in black ink that reads "J.A. Elliott".

Julian Elliott
Commercial Manager
First Essex Buses Ltd.