

CONDITIONS – FIRST BUS

1. Commercial Services: Available for use on all commercial services within the area specified on the front of the ticket, with the exception of services X10 & X30 and X525, 570 & 620 unless prior authority has been given by First. Unlimited use Monday to Friday and at weekends during term time only.
2. This ticket IS NOT TRANSFERABLE and must always be produced for inspection and accompanied with a Photocard.
3. Ordinary fares are payable and will not be refunded if: (a) the ticket has been withdrawn due to being mutilated or defaced. (b) the ticket has been lost or damaged. (c) the ticket was not presented at the time of travel.
4. Any misuses of the ticket renders the holder liable to PROSECUTION.
5. Lost or stolen tickets/photocards are replaced at the discretion of the operating company; an administration charge of £15* will be payable.
6. This permit is for use by the person whose photograph appears on it and is valid until the date shown.
7. The permit entitles the holder of a Scholars Term Ticket bearing the number on this card to travel in accordance with the validity of that ticket.
8. This permit is invalid if altered or defaced in any way.
9. It remains the property of the operating company and must be given up on demand. 10. If these conditions are not met, the appropriate fare will be charged for any journey made.

Refunds - If you wish to surrender a ticket for a pro-rata refund, it must be returned to the Consortium Transport Office. A refund will only be calculated from the date the pass is received at the Consortium Transport Office. We advise you to obtain a receipt as proof of postage.

CONDITIONS – STEPHENSONS OF ESSEX

1. This card is valid for ONE home to school return journey daily, during term time, and only on the service to which you have been allocated.
2. This card must be shown on demand to any employee of either, Stephenson's, NIBS buses or the CSSE. Failure to produce the ticket on request will result in you being liable to pay the cash fare or transport being refused.
3. This card may only be used by the named holder and is not transferable.
4. Fraudulent use of this card will lead to it being confiscated, and may result in prosecution. The card becomes invalid if defaced or damaged in any way. Replacements for lost damaged cards must be requested from the CSSE Transport Office. An administration fee is payable.
5. The card will be withdrawn as a result of any undisciplined behaviour whilst on the vehicle or non-co-operation with any employee of Stephenson's or NIBS buses.
6. Smoking, eating or drinking is NOT permitted on any of our vehicles.
7. Vandalism, bullying and/or harassment will be brought to the attention of the School and if necessary, the Police.
8. The holder travels subject to the company's Conditions of Carriage, available at www.stephensonsofessex.com or for inspection at our Rochford head office.
If found please return to: Stephenson's of Essex, Industrial Estate Waltham Road, Boreham, Chelmsford CM3 3AW

Refunds – If you wish to surrender a ticket, it must be returned to the Consortium Transport Office. A refund will only be calculated from the date the pass is received at the Consortium Transport Office. We advise you to obtain a receipt as proof of postage. Please note that termly tickets are sold at a discount and hence any refund will be calculated by applying the daily fare to the number of school days elapsed. The refund will therefore not be pro-rata to the total price and the elapsed period of use. There is also a £5.00 administration fee for processing any refund application.