

Transport Contact Information

Contact Addresses for customer services:

First Bus Essex	Stephensons of Essex Limited
First Customer Service 7B Davey House Castle Meadow Norwich NR1 3DE	Stephensons Ticketing Office & Customer Care Unit 3, Boreham Industrial Estate Waltham Road Boreham Essex CM3 3AW
Telephone for complaints/ customer service: 03456 460 707	Telephone for Lost Property/Complaints/ General route enquiries: 01376 503050
For queries regarding lost property, customer feedback, bus/service operation and journey planning:	Email: customerservices@stephensonsofessex.com
Colchester Travel Shop: 07816 595 921	Most of Stephenson's routes offer live tracking Please refer to www.stephensonsofessex.com and select the relevant service number
Chelmsford Travel Shop: 07976 702 580	
	Email: ticketing@stephensonsofessex.com (for bus stop location queries only)
Website: www.firstgroup.com/essex	Website: www.stephensonsofessex.com

Contact Details for Ticketing and Registration Queries Only

Consortium Transport Office
PO Box 3087
Chelmsford
Essex
CM1 3SY

Telephone 01245 281194
Email: transport@csse.org.uk

Useful Contact Details

Traveline Public Transport Information

Bus stop & route queries
Telephone: 0871 200 22 33
Website: www.traveline.info