

Spring Term 2021 Transport Refunds

The CSSE will be issuing refunds on behalf of First Bus and Stephensons for the time the schools are closed during the Spring Term.

You **DO NOT** need to return your child's pass to receive this refund as their ticket will be required to travel when the schools reopen.

Due to the uncertainty surrounding when the schools will restart refunds will be calculated and offered as a credit on the Summer Term fare. Summer Term invoices will be recalculated and dispatched once it is clear when schools will be opening.

Anyone who does not purchase their Summer Term ticket will be refunded for the time the schools were closed during the Spring Term. These refunds will be calculated and processed during the Summer Term. They will take time to administer and we thank you for your patience.

The CSSE Transport office, which is based in a school, is currently closed and staff are working from home. If you need to contact us please send an email to transport@csse.org.uk.