

Transport Contact Information

Contact Addresses for customer services:

First Essex Buses Ltd	Stephensons of Essex Limited
Westway Chelmsford Essex CM1 3AR	Stephensons Ticketing Office & Customer Care Unit 2, Boreham Industrial Estate Waltham Road Boreham Essex CM3 3AW
Telephone for complaints/ customer service: 03456 460 707 07976 702 580 (office hours) Email: stcessex@firstbus.co.uk Twitter @FirstEssex	Telephone for Lost Property/Complaints/ General route enquiries: 01376 503050 Email: customerservices@stephensonsofessex.com Most of Stephensons routes offer live tracking Please refer to www.stephensonsofessex.com and select the relevant service number
	Email: ticketing@stephensonsofessex.com (for bus stop location queries only)
Website: www.firstbus.co.uk/essex	Website: www.stephensonsofessex.com

Contact Details for Ticketing and Registration Queries Only

Consortium Transport Office
PO Box 3087
Chelmsford
Essex
CM1 3SY

Telephone 01245 281194
Email: transport@csse.org.uk

Useful Contact Details

Traveline Public Transport Information

Bus stop & route queries
Telephone: 0871 200 22 33
Website: www.traveline.info