

CONDITIONS – FIRST BUS

1. Commercial Services: Available for use on all commercial services within the area specified on the front of the ticket, with the exception of services X10 & X30 and X525, 570 & 620 unless prior authority has been given by First. Unlimited use Monday to Friday and at weekends during term time only.
2. This ticket IS NOT TRANSFERABLE and must always be produced for inspection and accompanied with a Photocard.
3. Ordinary fares are payable and will not be refunded if: (a) the ticket has been withdrawn due to being mutilated or defaced. (b) the ticket has been lost or damaged. (c) the ticket was not presented at the time of travel.
4. Any misuses of the ticket renders the holder liable to PROSECUTION.
5. Lost or stolen tickets/photocards are replaced at the discretion of the operating company; an administration charge of £15* will be payable.
6. This permit is for use by the person whose photograph appears on it and is valid until the date shown.
7. The permit entitles the holder of a Scholars Term Ticket bearing the number on this card to travel in accordance with the validity of that ticket.
8. This permit is invalid if altered or defaced in any way.
9. It remains the property of the operating company and must be given up on demand. 10. If these conditions are not met, the appropriate fare will be charged for any journey made.

CONDITIONS – STEPHENSONS OF ESSEX

1. This ticket is not transferable and may only be used by the person named. It is not valid unless a photo bearing a true likeness of the holder is attached. This ticket is not valid if altered, defaced or mutilated. Altering tickets fraudulently may result in prosecution.
2. Lost tickets/photocards should be reported immediately to the Consortium Transport Office on 01245 281194. Replacements will only be issued at the discretion of the operator and on payment of a fee of £10*.
3. Travel is subject to our standard Conditions of Carriage and our Code of Conduct for Student Transport, available for inspection at the company's offices at Riverside Industrial Estate, South Street, Rochford, Essex SS4 1BS and at www.stephensonsofessex.com.
4. Refunds: If you wish to surrender this ticket, eg because you are moving away, it must be returned to the Consortium Transport Office and the refund will only be calculated from the date of receipt at that office. Please note that termly tickets are sold at a discount and hence any refund will be calculated by applying a daily price to the number of school days elapsed. The refund will not therefore be pro-rata to the total price and the elapsed period of use. There is also a £5* administration fee for processing any refund application.
5. This permit is for use by the person whose photograph appears on it and is valid until the date shown.
6. The permit entitles the holder of a Scholars Term Ticket bearing the number on this card to travel in accordance with the validity of that ticket.
7. This permit is invalid if altered or defaced in any way.
8. It remains the property of the operating company and must be given up on demand.
9. If these conditions are not met, the appropriate fare will be charged for any journey made.

* Information and prices correct at time of print